

# 32 hour Mediation (Separating Couples) Training Programme - 2024

## Course and Application Guide

*Note: FMNI is committed to open knowledge. However, all original material must be properly attributed and some content cannot be appropriately used outside its original context.*

<b>CONTENTS</b>	<b>PAGE</b>
<b>A. 32 HOUR MEDIATION (SEPARATING COUPLES) TRAINING PROGRAMME</b>	
• Family Mediation Overview	2
• Ethos of the Training Programme	2
• Course Validation	2
• Cost & Course Hours	2
• Programme Outline	3
• Aims & Objectives	4
• The Training Team	4 - 5
• Methodology & Evaluation	5
<b>B. ACCREDITATION AS A FAMILY MEDIATOR</b>	
• Regulation of Mediation	6
• Three Stages to Accreditation	6
<b>C. APPLICATION GUIDE</b>	
• Entry Criteria	7
• Application Process	7
• Selection Process	7
• Person Specification	8
<b>D. POLICIES</b>	
• Attendance Policy	9
• Cancellation Policy	9



## A. 32 HOUR MEDIATION (SEPARATING COUPLES) TRAINING PROGRAMME

### Family Mediation Overview

Family Mediation offers an alternative to conflict when families experience challenges with communication, particularly during or after separation and divorce. By managing conflict and offering an independent, privileged, and impartial process, it empowers (ex) partners to negotiate solutions which meet the needs of their family, especially those of their children. Mediation addresses the parenting issues which result from couple relationship breakdown and incorporates the views of children by indirect and direct consultation. Understandings reached together are written down to form a useful working document (Mediated Agreement) - the basis for future problem solving. It reduces both the emotional and financial cost of separation and divorce.

### Ethos of the Training Programme

Throughout the delivery of the 32 hour Programme there is a strong emphasis on the fundamental underpinning principles of family mediation i.e. respect for the views and feelings of the participants, respect for the interests of the children and others involved, respect for an equitable outcome, respect for the values of equal opportunity regardless of race, gender, ethnicity, sexual orientation, age or disability and above all respect for the authority of the participants to make their own decision.

### Course Validation

Our programme is approved by the College of Mediators UK for both generic and specialist family mediation. We are currently seeking renewal for both generic mediation training and to meet their requirements for those seeking to offer separating couples mediation via The Mediators' Institute of Ireland.

**COST** The cost of the 32 hour Programme is **£500** per person which includes assessment, training materials (electronic copies) and catering. Please note that course fees can be paid by instalment, by prior agreement with the Director prior to the course commencing.

**FMNI require a minimum of 10 eligible participants, to ensure that delivery of the 32 Hour programme is financially feasible for the Charity to deliver.**

**Course Hours:** 32 hours direct (6 days) + 20 hours minimum self-study including pre-course reading, completion of a Learning Journal and a drafting assignment (a Mediated Agreement).

### **Successful completion of the course requires full attendance and participation throughout.**

The course will be assessed both through formal role play and written submissions. Attendance on all days of the course is mandatory and successful completion includes satisfactorily passing the assessed elements as well. Certificates of completion cannot be issued without full attendance.

It is important not to commence this course if you have any anticipation of difficulty in attending all of the modules. In exceptional situations, i.e. unforeseen circumstances, a trainee may be able to make up a missing unit or module at additional expense.

Dates for 32 hour Mediation (Separating Couples) Training Programme 2024

<b>Module</b>	<b>No of days</b>	<b>Dates</b>	<b>Delivery of training</b>	<b>Trainers</b>
<u>Module One</u> Family Mediation Processes	Full day	21.08.2024	In person	Davina Clements Sheena McGrellis
<u>Module Two</u> Couple Dynamics	Half day	23.08.2024	Online	One trainer
<u>Module Three</u> Parenting	Half day	27.08.2024	Online	One trainer
<u>Module Four</u> Family Law	Full day	30.08.2024	In person	Davina Clements Sheena McGrellis
<u>Module Five</u> Domestic Abuse	Half day	2.09.2024	Online	One trainer
<u>Module Six</u> Safeguarding Children	Half day	5.09.2024	Online	One trainer

Information on Coursework requirements and Assignment submission dates to follow.

**Note:** *FMNI may make changes to the order in which training days/content are delivered. Trainees will be advised of any changes well in advance. An electronic copy of all training materials will be forwarded to trainees in advance of each Module training day (s).*

## Aims of the 32 hour Programme

1. To equip trainees with principles, values, knowledge and skills required to practice as Family Mediators, in particular assisting couples following separation and divorce which includes:
  - a) Understanding of the theory and practice of family mediation;
  - b) Knowledge of conflict management strategies and family dynamics with particular emphasis on the effects of separation and divorce on children;
  - c) The ability to confidently deal with legal and financial issues in mediation;
  - d) Enhanced listening, probing and evaluation skills;
  - e) The ability to confidently and competently include the needs, wishes and feelings of children and young people in the mediation process through indirect consultation.
  
2. To provide those trainees who successfully complete the course with a qualification which is compliant with the standards of and recognised by The College of Mediators .

## Objectives of the 32 hour Programme

Upon successful completion, the participants will:

- ✓ Meet requirements for working with separating couples/ adding specialism to a generic mediator qualification as per the criteria of the College of Mediators (UK) ;
- ✓ Have gained the requisite knowledge, skills, role play practice experience and self-awareness to start the required co-working practice experience in separating/divorcing couples' mediation;
- ✓ Have gained an understanding of the vital role of safe, reflective practice and supervision.

## The Training Team

**Davina Clements** is an accredited Family Mediator with FMNI. Davina is a qualified Social Worker. Davina qualified as a Family Mediator in 2008 and has achieved accreditation status, working as a Family Mediator and Direct Child Consultant. She is a member of the College of Mediators. Davina is also a qualified PPC. Davina has a Master's in Strategy & Leadership at QUB.

**Polly Rowan Hamilton** is an experienced and accredited 'All Issues' Mediator, registered with The College of Mediators UK, The Family Mediation Council (FMCA), The Mediator Institute of Ireland and The Elder Mediation international network (Cert EM adv). Polly is registered with the FMCA and College of Mediators as a Professional Practice Consultant and trained to provide Child inclusive mediation. Polly formerly worked with families for over 20 years in education, teaching and senior leadership roles in South London. She trained as a Mediator with Family Mediation Northern Ireland (2011). Polly is a current member of the Professional Standards Committee for The College of Mediators UK. Polly is a member of the FMNI training team, the Mediator Panel and is a PPC for FMNI.

---

**Sheena McGrellis** is an accredited Family Mediator and has been on the FMNI Mediator Panel since 2017. She is a member of the College of Mediators. Sheena has a MSc in Health Psychology and a wide range of experience in youth research and mental health. As well as practicing as a Family Mediator with FMNI, she delivers mental health and mindfulness training.

\*Additional FMNI Associate Trainers with expertise in Family Mediation may also be contributing to the delivery of this programme.

## **Methodology and Evaluation**

### **Training Delivery**

- Training delivery by way of didactic input, facilitated and elicited discussion with skills practice through role plays

### **Assessment and Evaluation**

- Trainer, peer and self-assessment of each role-play
- Trainers' assessment of drafting exercise and Learning Journal
- Trainers and trainee self-assessment of overall participation

### **Self-Learning**

- Required reading list, with recommended additional reading on specific topics
- Completion of Learning Journal including self-reflective element
- Completion of Draft Mediated Agreement

## B. ACCREDITATION AS A FAMILY MEDIATOR

### Regulation of Mediation

The field of mediation is not yet regulated by statute. However, there are professional bodies in the UK and Ireland who have established best practice standards for the training and practice of mediation. FMNI works in compliance with the Codes and Standards of both membership bodies, the College of Mediators (UK) and The Mediators' Institute of Ireland (MII). Although there is differing terminology, under both organisations there are three stages to becoming a fully accredited Family Mediator.

### *Pathway to becoming an Accredited Family Mediator*

#### *STAGE ONE – COMPLETION OF APPROVED TRAINING PROGRAMME*

Stage 1 to becoming a Family Mediator requires successful completion of an approved course, such as FMNI's Foundation Training Programme (FTP) or the 32 hour Separating Couples Programme, leading to a **Certificate of Completion** from FMNI.



#### *STAGE TWO – TRAINING PLACEMENT*

After completion of an approved course, trainees are required to complete a minimum of 10 hrs **supervised and assessed training placement**, co-working with an experienced Mediator. The training placement should be completed within twelve months of completion of the FTP/32 hour Programme. Those who successfully complete this stage will be issued with a **Readiness to Practice Certificate**, which enables Mediators to practice independently in family mediation cases.

**Note:** FMNI offers a limited number of Stage 2 training placements each year to those who have successfully completed Stage One. Candidates can also organise their own training placement with another organisation with the option of the required supervision and assessment being provided by FMNI.



#### *STAGE THREE – DEVELOPING A PRACTICE PORTFOLIO*

Becoming an Accredited Family Mediator requires the successful completion of ongoing **Supervised Casework, Continual Professional Development (CPD) and the completion of a Practice Portfolio** of mediation cases submitted to The College of Mediators UK.

**Note:** FMNI uses a Panel of trained Mediators to deliver its service across Northern Ireland and invites new members to apply to join the Mediation Panel, as and when required. Panel members can use Supervised Casework for their Practice Portfolio.

## PROFESSIONAL MEMBERSHIP & PROFESSIONAL INDEMNITY INSURANCE

Anyone interested in mediation can join the professional mediation bodies as a general member. However, candidates must have a Stage One Certificate and a Stage Two Certificate to Practice as a Mediator working with separating couples. Ongoing professional membership requires completion of a minimum number of cases per year, Continual Professional Development hours and evidence of receiving regular supervision and support from a qualified Professional Practice Consultant. The benefits of membership include access to a large and varied programme of group events and conferences, discounts on professional indemnity insurance, newsletters, sharing and learning groups, standard policy documents, practice documentation and inclusion on a website as licensed to practice mediation.

### C. APPLICATION GUIDE

#### Entry Criteria for the 32 hour (Separating Couples) Training Programme Person Specification

##### Essential minimum requirements

Successful applicants must demonstrate:

- (a) An ability to work at graduate level i.e. either hold a degree or equivalent third level qualification, or have experience in a role which requires working at a similar level of thinking and application; and
- (b) Have gained a recognised Mediation qualification within the last 5 years and at least 1 year recent post qualification Mediation experience.
- (c) You will also need to demonstrate clearly on the application form that you meet all of the essential qualities, skills and attributes listed below. Please use these as a guide to assist in deciding if training as a Family Mediator is right for you, before completing the application form.

<b>Personal Qualities</b>	<ul style="list-style-type: none"><li>• Commitment to alternative dispute resolution</li><li>• Energy and enthusiasm</li><li>• Willingness to work towards attaining standards of professional competence</li><li>• Understanding of own motivations to become a family mediator</li><li>• Ability to:<ul style="list-style-type: none"><li>✓ Take responsibility for own learning and self-development</li><li>✓ Make links between theory and practice</li><li>✓ Transfer and develop skills</li></ul></li></ul>
<b>Interpersonal Skills</b>	<ul style="list-style-type: none"><li>• Empathy</li><li>• Active Listening</li><li>• Ability to:<ul style="list-style-type: none"><li>✓ Communicate at all levels (with clients, service personnel, trainees)</li><li>✓ Facilitate meetings to enable forward movement</li><li>✓ Work solo, in pairs or as part of a team</li><li>✓ Work respectfully, non-judgementally and with impartiality</li></ul></li></ul>

	<ul style="list-style-type: none"> <li>✓ Show sensitivity to clients' emotional state</li> <li>✓ Cope with very conflictual or distressing situations</li> </ul>
<b>Intellectual Capacity</b>	<ul style="list-style-type: none"> <li>• Ability to: <ul style="list-style-type: none"> <li>✓ Understand the process and principles of mediation</li> <li>✓ Read and assimilate new material</li> <li>✓ Grasp implications and facilitate others to do so</li> <li>✓ Record outcomes clearly and logically</li> <li>✓ Understand theoretical and legal aspects</li> <li>✓ Facilitate thinking and generate creativity</li> <li>✓ Engage with and understand complex factual material</li> </ul> </li> </ul>
<b>Professional Ethical Behaviour</b>	<ul style="list-style-type: none"> <li>• Understanding of the principals of mediation and how to reflect these in practice</li> <li>• Working inclusively in ways that allow equal access to mediation</li> <li>• Working within the codes of practice of The College of Mediators (UK) and/or The Mediators' Institute of Ireland</li> <li>• Understanding the role of the mediator and maintaining professional boundaries</li> <li>• Recognising the rights of children in separating families</li> </ul>
<b>Practical Skills</b>	<ul style="list-style-type: none"> <li>• Strong literacy and numeracy skills</li> <li>• IT Skills</li> </ul>

Please feel free to contact FMNI for further one to one guidance and advice on suitability for Family Mediation work if you are unsure of your eligibility.

## Application Process

Please complete the application form below, please contact [Training@familymediationni.org.uk](mailto:Training@familymediationni.org.uk)  
For current deadlines and next programme dates.

## Shortlisting/Selection Process

Initial shortlisting of applications may be followed by a telephone interview.

Please ensure that two independent References are made available at the shortlisting stage as allocation of places are dependent on satisfactory references.

Please note there is a limit of 12 places available on the 32 hour programme.  
Shortlisting and selection of trainees will be carried out by the Trainers. In the event that the programme is oversubscribed, places will be allocated on the basis of those who best meet the programme criteria. The decision of the Trainers will be final.

Successful applicants will be notified in a timely manner once the final selection has been confirmed by the Trainers.



## **32 hour Mediation (Separating Couples) Programme**

### **Attendance Policy**

Successful completion of the 32 hour programme requires full attendance on all six days and participation throughout.

The course is assessed both through formal role play and written submissions. Attendance on all days of the course is mandatory and successful completion includes satisfactorily passing the assessed elements as well. Certificates of completion cannot be issued without full attendance.

**It is important not to commence this course if you have any anticipation of difficulty in attending all of the modules.** FMNI understands that changes can come about due to unforeseen circumstances. In exceptional situations, a participant may be able to make up a missing unit or module, which will be at additional expense to the trainee. We will endeavour to facilitate the additional unit or module in a timely manner after the course has finished, however this cannot be guaranteed. All decisions are at the discretion of FMNI.

## **32 hour Mediation (Separating Couples) Programme**

### **Cancellation Policy**

Family Mediation NI will make all reasonable efforts to accommodate participants who make changes due to circumstances outside their control. However, there are charges in most cases to cover costs already incurred and to ensure the course is still viable for the other participants.

Payment for the 32 hour programme should be made before the course commences. Instalments will be considered on request. If you have to cancel at short notice a cancellation fee of 15% will be deducted from the total fee and the remainder returned to you.

Cancellations after ----- and withdrawals from the course are non-refundable unless in exceptional circumstances. Any refunds will be at the discretion of FMNI.

Options to transfer to a future 32 hour programme are at the discretion of FMNI: in all instances a 10% administration fee may be applicable.

FMNI reserves the right to cancel the training programme due to insufficient numbers or other circumstances outside our control. All successful candidates will be invited to join the next available programme and all fees returned in the interim.

### **CONTACT DETAILS FOR FMNI**

**Emma Campbell**

**Training Coordinator**

training@familymediationni.org.uk